

Clean Water District Rates and Fees 2023-2024:

New Customers:

- Account put in Landowner's name
- No deposit
- \$25.00 connection fee will be added to your 1st month's bill

Bills:

- Landowners name in care of occupant, if approved by the Landowner
- Landowner is responsible for all bills
- Quarterly billing until the metered water/wastewater is implemented, after which the billing cycle may change to monthly, to be determined.

Disconnect (non-pay):

- If a customer with a previous balance does not pay, in person, before 2:00 pm on the last CWD business day of the month
 1. The total balance due (this would include both months of water) must be paid in full at the CWD office on the 1st CWD business day of the following month by 8:00 A.M. to avoid disconnection.
 2. At 8:00 A.M. the total amount owed for both months of water PLUS a \$75.00 charge will be added
 3. If the District gets to the resident's home before the total bill is paid, the customer must pay the past due balances in full, a \$25.00 administrative fee, and the \$75.00 added charge
 4. Landowner must give permission to reconnect if the renter is disconnected
 5. The landowner or the occupant shall not have service-connected at another LFECWD location until all prior billing and penalty are paid in full

Disconnect (moving):

- A final meter reading will be mailed to your new location, and a \$25.00 disconnect fee will be added to this billing. At times the balance due will be taken care of at your closing but this depends on the closing company.

Balances:

- Paid in full before reconnecting
- If the landowner is also a customer and has an active account, the balance from the occupant's account will be transferred to the landowner's account
- If the landowner or occupant does not pay the entire amount owed within 30 days from disconnect a lien will be put on the property. A \$100.00 administrative fee will be imposed
- Release of lien and reconnect of the meter will not happen until the balance is paid in full

Insufficient or bad check

- Any person presenting a check that does not clear for any reason shall be charged a service fee of \$50.00
- Payment for the returned check must be paid within 72 hours of the office receiving notification from the bank. If payment is not received, the customer will be disconnected and a \$75.00 fee added.

How are water and sewer rates determined in Missouri?

Our Water and Sewer rates are recommended by the Missouri Public Service Commission. These rates are based on the actual costs of water treatment and delivery, and sewer collection and treatment.