# Lake Forest Estates Clean Water District Board of Trustees Meeting January 11, 2024 at 6:00 pm

Call to Order: Chairman Mark Basler

Roll Call: Mark Basler, Jim Donze, Don Kuehn, Eric Kelley, Bruce Giesler all in attendance

**Approval of Agenda:** Bruce Giesler made a motion to approve January's agenda. Motion was seconded by Jim Donze. Motion passed with all in favor.

**Approval of the December Minutes:** Bruce Giesler made a motion to approve. Seconded by Jim Donze. Motion passed with all in favor.

## Office Administrator: Julie Orrick

- The Missouri DNR Major Use Water report and the Annual Inflow and Infiltration Report have both been submitted. The wells pumped 20,903,435 gallons for the year 2023.
- The new email and text invoices were an overall success. A couple glitches but these were resolved quickly.
- Wayne Basler won...

## Property Manager: Tom Duro

- Well #1 pumped 564,000 gallons
   Well #2 pumped 657,200
   Total 1,221,200
- No issues with the wells or the lagoons.

## Treasurer's Report: Eric Kelley

 Financial report was read with Don Kuehn making a motion to approve. Seconded by Bruce Giesler. Motion passed with all in favor

#### Communication Received: Don Kuehn

The office fielded several emails and phone calls when the residents received their invoices, we will address three major questions and/or concerns.

- "My text invoice is garbled": our software company said to turn the phone sideways, it should now be easily read.
- "I haven't received my bill yet": Hard copies were mailed on January 3<sup>rd,</sup> email/text were released on January 4<sup>th</sup>. Since it was discussed on the Lake Forest Facebook site that some received their invoice, those who didn't started calling and emailing the office. If you receive your invoice via USPS, please wait for a least a week before being concerned about the lack of delivery. If you have not received an invoice by the second week, call the office.
- "Why isn't the water and wastewater a 50/50 charge?" While it is true that the District has not yet received any funds from the USDA, we need to build up our account for the first year sweep of \$160,000.00 plus the operational expenses until construction is complete. Water and wastewater will not be the same charge, the charge for

wastewater is basically our loan payment plus expenses. In 2025 the charge for wastewater will go up again, the amount the USDA requires from the District is \$82.00 per home, per month.

Open Forum: Don Kuehn

Q: Skip Szwargulski: Could you send out an email blast explaining the rate hike for the wastewater?

A: On November 30, 2023 the office sent a letter recapping the year and notifying of the uptick in charges. Everyone in this rooms knows of the changes, if each resident would come to one or two meetings a year, they would know of the changes.

Q: Ray Joggerst: Half the people don't know or don't read the website minutes; people need to be responsible. Is there anyway we could leave the minutes at our post office like we use to?

A: We started putting the minutes on the Lake Forest website for our residents to learn about the District and all the current information. There are extra copies of the minutes in the community center and posted on our bulletin board.

Q: Wayne Basler: Do part-time residents pay the same rate as full time?

A: Yes

Comments: Eric Kelley wanted to thank all the residents who show up for the meetings, your support is appreciated.

Rose Kastrup said that people should call the office or email instead of Facebook, the District does not monitor Facebook and can't respond to the concerns.

## **Old Business:** Mark Basler

Bruce Giesler ran unopposed for the April 2024 Board of Trustees 5-year term.
 Congratulations Bruce and thank you for your service and commitment to the District and our community.

## New Business: Mark Basler

- The plans, specification and design were submitted to the MODNR and the USDA this week. In the meantime, the board is working on the disposal sites for the sludge (this is not water or sewer, this is leaves, rocks and wood) taken from the lake.
- Bruce Giesler will talk with Rich Cochran from Waters Engineering about finalizing the bids so we can get them posted for proposals as soon as possible.

### **Adjournment:**

Eric Kelley made the motion to adjourn, seconded by Jim Donze. Motion passed with all in favor.

Please note that the Board of Trustees may adjourn to close sessions pursuant to the Revised Statues of the State of Missouri to discuss legal, confidential or privileged attorney-client pursuant to Section 310.021 (1), real estate matters pursuant to Section 610.021 (17) or for any other reason allowed by Missouri Law.